



Your business
is our business.

REDACTED FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200
Greenbelt, Maryland 20770
phone: 301-459-7590, fax: 301-577-5575
internet: www.jsitel.com, e-mail: jsi@jsitel.com

June 27, 2017

Via Hand Delivery

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

**Re: WC Docket No. 14-58
2017 ETC Annual Report of Consolidated Telecom
Study Area Code 381607**

Dear Ms. Dortch:

On behalf of Consolidated Telecom (“Company”), JSI files the attached confidential version of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission’s rules.¹ Company seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.² The redacted version is being filed this date via the FCC’s Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

¹ 47 C.F.R. §§ 54.313, 54.422.

² *Connect America Fund et al.*, WC Docket Nos. 10-90 and 14-58, Protective Order, DA 16-296 rel. March 22, 2016 (Protective Order). 47 C.F.R. § 54.313(f)(2).

<010> Study Area Code 381607

<015> Study Area Name CONSOLIDATED TELCOM

<020> Program Year 2018

<030> Contact Name: Person USAC should contact
with questions about this data Ken Weisenberger

<035> Contact Telephone Number: 7014837376 ext.
Number of the person identified in data line <030>

<039> Contact Email Address: ken@consolidatedtelcom.com
Email of the person identified in data line <030>

Form Type 54.313 and 54.422

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(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	381607
<015>	Study Area Name	CONSOLIDATED TELCOM
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Ken Weisenberger
<035>	Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com

<210> For the prior calendar year, were there any reportable voice service outages? No

[illegible]

(300) Unfulfilled Service Request Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	381607
<015> Study Area Name	CONSOLIDATED TELCOM
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Ken Weisenberger
<035> Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com

<300> Unfulfilled service request (voice)

6

381607nd310.pdf

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

7

381607nd330.pdf

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	381607
<015>	Study Area Name	CONSOLIDATED TELCOM
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Ken Weisenberger
<035>	Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice	0 . 0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed broadband	
<440>	Complaints per 1000 customers for fixed broadband	0 . 0
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013

<010>	Study Area Code	381607
<015>	Study Area Name	CONSOLIDATED TELCOM
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Ken Weisenberger
<035>	Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
381607nd510.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

(600) Functionality in Emergency Situations Data Collection Form	REDACTED FOR PUBLIC INSPECTION	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	381607
<015>	Study Area Name	CONSOLIDATED TELCOM
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Ken Weisenberger
<035>	Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	381607nd610.pdf

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**(700) Price Offerings including Voice Rate Data
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code 381607

CONSOLIDATED TELCOM	
<015>	Study Area Name

<020>	Program Year	2018
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<030> Contact Name - Person USAC should contact regarding this data Ken Weisenberger

<035>	Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
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<039> Contact Email Address - Email Address of person identified in data line <030> ken@consolidatedtelcom.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

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[illegible]

REDACTED FOR PUBLIC INSPECTION

(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	381607
<015>	Study Area Name	CONSOLIDATED TELCOM
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<035>	Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com

[illegible]

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(800) Operating Companies Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	381607
<015>	Study Area Name	CONSOLIDATED TELCOM
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Ken Weisenberger
<035>	Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com
<810>	Reporting Carrier	Consolidated Telcom
<811>	Holding Company	Consolidated Enterprises, Inc.
<812>	Operating Company	Consolidated Telcom

[illegible]

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<900>	Does the filing entity offer tribal land services? (Y/N)	Yes
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Three Affiliated Tribes

381607nd920.pdf

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

[illegible]

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	381607
<015>	Study Area Name	CONSOLIDATED TELCOM
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Ken Weisenberger
<035>	Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

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**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	381607
<015>	Study Area Name	CONSOLIDATED TELCOM
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Ken Weisenberger
<035>	Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

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(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	381607
<015>	Study Area Name	CONSOLIDATED TELCOM
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Ken Weisenberger
<035>	Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP <https://www.ctctel.com/phone/lifeline/>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒

<1222> Details on the number of minutes provided as part of the plan, ☒

<1223> Additional charges for toll calls, and rates for each such plan. ☒

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(2005) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

<010>	Study Area Code	381607
<015>	Study Area Name	CONSOLIDATED TELCOM
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Ken Weisenberger
<035>	Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.	<input style="width: 100px; height: 20px;" type="text"/>	
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	<input style="width: 100px; height: 20px;" type="text"/>	
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.	<input style="width: 100px; height: 20px;" type="text"/>	
<2024A>	Round 2 Recipient of Incremental Support?	<input style="width: 100px; height: 20px;" type="text"/>	<input style="width: 200px; height: 60px;" type="text"/>
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	<input style="width: 100px; height: 20px;" type="text"/>	
<2025A>	Round 2 Recipient of Incremental Support?	<input style="width: 100px; height: 20px;" type="text"/>	<input style="width: 200px; height: 60px;" type="text"/>
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	<input style="width: 100px; height: 20px;" type="text"/>	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)	<input style="width: 100px; height: 20px;" type="text"/>	

Name of Attached Document Listing Required Information

Name of Attached Document Listing Required Information

(2005) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	381607
<015>	Study Area Name	CONSOLIDATED TELCOM
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Ken Weisenberger
<035>	Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
		Yes - Attach Certification	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	381607nd3010.pdf
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:			
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input checked="" type="checkbox"/>	
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input checked="" type="checkbox"/>	
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	381607nd3017.pdf
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input type="radio"/> <input type="radio"/>
If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>	
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>	
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.	<input type="checkbox"/>	
If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>	
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>	
(3024)	Underlying information subjected to an officer certification.	<input type="checkbox"/>	
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>	
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

(3005) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	381607
<015>	Study Area Name	CONSOLIDATED TELCOM
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Ken Weisenberger
<035>	Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends



(4005) Rural Broadband Experiment Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	381607
<015>	Study Area Name	CONSOLIDATED TELCOM
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Ken Weisenberger
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<039>	Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
--	--	--

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
---	--	--

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.	Name of Attached Document Listing Required Information	
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Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	381607
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<035>	Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

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Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	381607
<015> Study Area Name	CONSOLIDATED TELCOM
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Ken Weisenberger
<035> Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>JSI</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: <u>JSI</u>	
Name of Reporting Carrier: <u>CONSOLIDATED TELCOM</u>	
Signature of Authorized Officer: <u>CERTIFIED ONLINE</u>	Date: <u>06/26/2017</u>
Printed name of Authorized Officer: <u>Ken Weisenberger</u>	
Title or position of Authorized Officer: <u>Chief Financial Officer</u>	
Telephone number of Authorized Officer: <u>7014837376 ext.</u>	
Study Area Code of Reporting Carrier: <u>381607</u>	Filing Due Date for this form: <u>07/03/2017</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: <u>CONSOLIDATED TELCOM</u>	
Name of Authorized Agent Firm: <u>JSI</u>	
Signature of Authorized Agent or Employee of Agent: <u>CERTIFIED ONLINE</u>	Date: <u>06/26/2017</u>
Name of Authorized Agent Employee: <u>Cassandra Heyne</u>	
Title or position of Authorized Agent or Employee of Agent: <u>Consultant</u>	
Telephone number of Authorized Agent or Employee of Agent: <u>3014597590 ext.</u>	
Study Area Code of Reporting Carrier: <u>381607</u>	Filing Due Date for this form: <u>07/03/2017</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

REDACTED FOR PUBLIC INSPECTION

REF	DESCRIPTION OF SERVICE REQUESTED	SERVICE REQUESTED (✓ ALL APPLICABLE TO UNFULFILLED REQUEST)		BROADBAND	DESCRIBE HOW CARRIER ATTEMPTED TO PROVIDE SERVICE
		BROADBAND	VOICE	SPEED REQUESTED	
1	fiber	x	X		requested too late in year for construction to happen
2	fiber	x	x		couldn't get necessary easements in time for construction to happen
3	fiber	x			requested too late in year for construction to happen
4	fiber	x	x		requested too late in year for construction to happen
5	fiber	x	X		requested too late in year for construction to happen
6	fiber	x	x		requested too late in year for construction to happen
7	fiber	x	x		requested too late in year for construction to happen

Consolidated Telcom's Demonstration of Compliance with Applicable Service Quality Standards and Consumer Protection Rules:

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”² The FCC found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”⁴

Consolidated Telcom (“Company”) hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under federal law and, to a limited extent under North Dakota state law as a telecommunications carrier subject to North Dakota Public Service Commission regulation. These obligations include, but are not limited to, the following: (1) adherence to state requirements that the Company complies with consumer protection and service quality standards pursuant to North Dakota Administrative Code Article 69, including customer requests for lowest price service

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

⁴ *Id.* at n. 72.

alternatives (69-09-05-01), discontinuance of telecommunications services (69-09-05-02), deposits and guarantees (69-09-05-03); (2) truth-in-billing requirements, and (3) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3. The Company furthermore will comply with all requirements set forth in the *2015 Open Internet Order* when it becomes effective.

Consolidated Telecom's Demonstration of Ability to Function in Emergency Situations

Consolidated Telecom hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2)¹ and North Dakota Administrative Code 69-09-05-12. The Company's voice and broadband network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company's central office can maintain 8 hours, plus or minus 15 percent, of battery reserve rated for peak traffic load requirements, and a permanent auxiliary power unit is installed. The Company has battery backup at all office locations and in its electronic equipment sites capable of running for a minimum of 8 hours, plus or minus 15 percent. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at all Central Office

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

locations. They will continue to run as long as the Company has access to fuel.

The Company tests the batteries at least once per year. The Company complies with the FCC's backup power requirements, effective October 16, 2015.

REDACTED FOR PUBLIC INSPECTION

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	381607
<015>	Study Area Name	CONSOLIDATED TELCOM
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Ken Weisenberger
<035>	Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
ND	(275) N Scranton		FR	22.5	0.0	0.0	2.3	24.8
ND	(278) S Scranton		FR	22.5	0.0	0.0	2.3	24.8
ND	(279) Rhame		FR	22.5	0.0	0.0	1.8	24.3
ND	(523) Bowman		FR	22.5	0.0	0.0	1.23	23.73
ND	(548) Dunn Center		FR	22.5	0.0	0.0	2.5	25.0
ND	(563) Regent		FR	22.5	0.0	0.0	2.3	24.8
ND	(564) S Hettinger		FR	22.5	0.0	0.0	0.41	22.91
ND	(567/637) Hettinger		FR	22.5	0.0	0.0	0.41	22.91
ND	(573) Manning		FR	22.5	0.0	0.0	7.0	29.5
ND	(574) N Ladd		FR	22.5	0.0	0.0	3.9	26.4
ND	(576) S Ladd		FR	22.5	0.0	0.0	3.9	26.4
ND	(579) New England		FR	22.5	0.0	0.0	3.51	26.01
ND	(677) South Heart		FR	22.5	0.0	0.0	4.6	27.1
ND	(764) Killdeer		FR	22.5	0.0	0.0	4.72	27.22
ND	(824) Mott		FR	22.5	0.0	0.0	0.41	22.91
ND	(846) Dodge		FR	22.5	0.0	0.0	1.2	23.7
ND	(853) Reeder		FR	22.5	0.0	0.0	2.5	25.0
ND	(855) S Reeder		FR	22.5	0.0	0.0	2.5	25.0
ND	(863) Grassy Butte		FR	22.5	0.0	0.0	2.9	25.4
ND	(879) Amidon		FR	22.5	0.0	0.0	3.4	25.9
ND	(938) Halliday		FR	22.5	0.0	0.0	0.9	23.4

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**(700) Price Offerings including Voice Rate Data
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	381607
<015>	Study Area Name	CONSOLIDATED TELCOM
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Ken Weisenberger
<035>	Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

[illegible]

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(710) Broadband Price Offerings
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	381607
<015>	Study Area Name	CONSOLIDATED TELCOM
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Ken Weisenberger
<035>	Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com

[illegible]

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(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	381607
<015>	Study Area Name	CONSOLIDATED TELCOM
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Ken Weisenberger
<035>	Contact Telephone Number - Number of person identified in data line <030>	7014837376 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	ken@consolidatedtelcom.com

<810>	Reporting Carrier	Consolidated Telcom
<811>	Holding Company	Consolidated Enterprises, Inc.
<812>	Operating Company	Consolidated Telcom

[illegible]

ETC Annual Reporting Requirements 47 CFR §54.313(a)(9) – ETCs Serving Tribal Lands

Section 1: Certification of Officer

Section 54.313(a)(9) of the rules of the Federal Communications Commission ("FCC") requires Consolidated Telcom ("The Company"), SAC 381607, to provide documents and information regarding discussions that The Company had with Tribal governments located within The Company's service area. The Company certifies that it followed the guidance outlined in the FCC's July 19, 2012 Public Notice¹ wherein the FCC issued guidance on the Tribal government engagement obligation provisions of the Connect America Fund.

I, Bryan W. Personne, am an officer of Consolidated Telcom and hereby certify that The Company is in compliance with the FCC's Tribal engagement requirements, and the statements made in this report are accurate:

Name of Officer (Print): Bryan W. Personne

Title: Chief Operating Officer

Signature: 

Date: 5/18/17

¹ See Office of Native Affairs and Policy, Wireless Telecommunications Bureau, and Wireline Competition Bureau Issue Further Guidance on Tribal Government Engagement Obligation Provisions of the Connect America Fund, Public Notice, DA 12-1165, WC Docket Nos. 10-90 et al. (July 19, 2012) ("*Further Guidance*")

ETC Annual Reporting Requirements 47 CFR §54.313(a)(9) – ETCs Serving Tribal Lands

Section 2: Company and Tribal Information

The Company is a state-designated ETC serving Tribally-owned lands in North Dakota. The Tribally-owned lands are in Twin Buttes, North Dakota, and belong to the Three Affiliated Tribes. The Company serves approximately 83 square miles of Tribal land and this area has approximately 111 residences and 18 businesses. Population is estimated at less than 250 for the Tribal lands served by The Company.

As of December 31, 2016, the Company provides voice telephone service to 55% of the residences and 67% of the businesses in this Tribally-owned area. The Company provides broadband service to 74% of the residences and 67% of the businesses in this Tribally-owned area. The Company now provides video services to 27% of the residences and 6% of the businesses. Marketing efforts appear to have been effective in 2016 in that residential broadband and video subscriber numbers increased. The Company completed construction in 2012 to 100% of the residences and businesses in the tribal lands with FTTH. Cut-over to the new FTTH facilities began in April 2013 and was 100% complete by April 30, 2014. Video services were not available from the Company in this Tribally-owned area prior to the FTTH conversion so this is all new customer growth.

The Company initiated the engagement process outlined in the *Further Guidance* in 2012. The Company first contacted Tribal leaders in October 2012 by letter about the Tribal engagement process. The following employee(s) participated in the initial Tribal engagement in 2012:

Name:	<u>Bryan W. Personne</u>	<u></u>
Title:	<u>Chief Operating Officer</u>	<u></u>

The Company successfully contacted the following individual/s:

Name:	<u>Melissa Star</u>
Title:	<u>Executive Assistant to the Tribal Chairman and Regional Councilman</u>
Tribal Affiliation:	<u>Three Affiliated Tribes</u>
Address:	<u>704C 79E. Ave. NW</u>
	<u>Twin Buttes, ND 58636</u>
Email Address:	<u>Unknown</u>
Telephone Number:	<u>701-938-4403</u>

Section 3: 54.313(a)(9)(i) A Needs Assessment and Deployment Planning

Describe in detail how your company engaged with Tribal leaders in 2016 on issues related to the Tribe's communications needs, goals, priorities, anchor institutions, and community; and how your company has communicated its deployment priorities and processes, services that can be provided, timelines for the provision of service, and any potential opportunities for partnering with Tribal governments.

ETC Annual Reporting Requirements 47 CFR §54.313(a)(9) – ETCs Serving Tribal Lands

In October 2012 the Company sent a letter to Tribal authorities for our service area regarding the engagement process. On December 12, 2012, the Company had a conference call with Melissa Star, Executive Assistant to the Tribal Chairman and Regional Councilman. She represented that she was the contact for this type of issue for the area we serve and that she would relay all the information discussed at the next district meeting. We discussed the status of the FTTH overbuild of the Tribal lands served. All mainline and drops were complete as of the date of the conference, with cutover to new facilities to begin in early 2013 after testing of the new facilities was completed. Explanation of new services that would be available, in addition to Telephone service, on the FTTH facilities: Broadband and Video. No known issues with service then or current marketing techniques used were identified. Future contact with the Tribal representative to occur once FTTH cut over began if there were issues marketing new services available. Company provided Ms. Star direct contact information for Bryan W. Personne, Chief Operating Officer of Consolidated Telcom, should any issues arise. Ms. Star indicated there was no need to contact anyone else in the Tribal government regarding the engagement process as she was the responsible party for our service area and would relay the information to other Tribal leaders. The bulk of 2013 was spent converting Tribal customers to the new FTTH facilities. This process was facilitated by direct mail pieces to all customers, followed by telephone calls to each location, and if there was still no response then our local service technician physically visited each location to contact the owner for the FTTH conversion. In December 2013 our local service technician made contact with the Tribal Business Office several times a week for the entire month attempting to locate owners for the last locations that had not responded to mailings and phone calls to complete the FTTH conversion. In 2014 we again did direct mail pieces to all tribal residents in April and again in December. The local service technician also utilized door hanger pieces for unresponsive residents. We also attempted to purchase airtime on the tribal radio station in April 2014 and again in May 2014 for promoting the availability of services. In 2015 we again did direct mail pieces to all tribal residents in July, November and again in December. In 2016 we did 2 direct mail pieces and 4 bill stuffers to tribal residents regarding services in February, April, May, September, October and December.

Section 4: 54.313(a)(9)(ii) Feasibility and Sustainability Planning

Describe how your company engaged with Tribal leaders in 2016 regarding network feasibility and sustainability challenges (like terrain, remoteness, and poverty) and opportunities.

No known feasibility and sustainability challenges were identified in 2016. The Company believes the only feasibility and sustainability challenges faced are related to the uncertainty surrounding USF and Intercarrier Compensation.

ETC Annual Reporting Requirements 47 CFR §54.313(a)(9) – ETCs Serving Tribal Lands

Section 5: 54.313(a)(9)(iii) Marketing Services in a Culturally Sensitive Manner

Describe how your company engaged with Tribal leaders in 2016 on cultural factors to consider when marketing and deploying communications on Tribal lands, to ensure that the services are marketed in a manner that will relate directly to the community, resonate with consumers, and stimulate increased adoption of services on Tribal lands.

No known problems with current marketing techniques were identified in the 2016. In 2016 we did 2 direct mail pieces and 4 bill stuffers regarding services. The Company will continue to market the availability of new services and to explore additional marketing concepts as needed.

Section 6: 54.313(a)(9)(iv) Rights of Way Processes, Land Use Permitting, Facilities Siting, Environmental and Cultural Preservation Review Processes

Describe how your company engaged with Tribal leaders in 2016 about compliance with rights of way, land use permitting, facilities siting, and environmental and cultural preservation on Tribal lands. Communications providers should obtain a comprehensive list of all processes required to provide service on Tribal lands, and should provide documentation of compliance with these processes.

There were no land use issues in 2016 as all FTTH construction had been completed in 2012. The Company uses professional engineering services to ensure that design and work on Tribal lands is done in accordance with Tribal land use procedures and requirements.

Section 7: 54.313(a)(9)(v) Compliance with Tribal Business Licensing Requirements

Describe how your company engaged with Tribal leaders in 2016 about compliance with business licensing on Tribal lands. Tribal business and licensing requirements include business practice licenses that Tribal and non-Tribal business entities, whether located on or off Tribal lands, must obtain upon application to the relevant Tribal government office or division to conduct any business or trade, or deliver any goods or services to the Tribes, Tribal members, or Tribal lands. These include certificates of public convenience and necessity, Tribal business licenses, and other related forms of Tribal government. Include all supporting documentation.

There were no business licensing issues in 2016 as all FTTH construction had been completed in 2012. The Company uses professional engineering services to ensure that design and work on Tribal lands is done in accordance with Tribal licensing procedures and requirements.

ETC Annual Reporting Requirements 47 CFR §54.313(a)(9) – ETCs Serving Tribal Lands

Section 8: Contact Summary

Please list all contact the Company had with the Tribal government below.

Date	Contact Type (In-person, phone, email, etc.)	Employee Contact	Tribal Contact	Successful Attempt? (Yes/No)
2016	n/a	n/a	Tribal Business Office	No contact needed

Consolidated Telcom (SAC 381607)

Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))

Consolidated Telcom hereby certifies that throughout 2016, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, the Company offers broadband service at the highest available speed.

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ATTACHMENT - LINE 3017

ATTACHMENT REDACTED IN ENTIRETY